Let's talk biases: Yours and your clients'.



Review this list of biases and their respective descriptions. Then select the top three that you've observed in your ideal clients and the top three you have observed in yourself.

Rate them 1 to 3 (1=most prevalent, 2=fairly prevalent, 3=somewhat prevalent).

If time allows, find a partner to discuss your results. How are they similar? How are they different?

Ideal clients	You	Bias	Description
		Loss aversion	Greater sensitivity to losses than to gains
		Recency bias	Give more weight to outcomes that occurred in the recent past
		Herding	Being influenced by peers to follow trends
		Familiarity bias	Tendency to invest in things that are familiar
		Mental accounting	Applying different subjective values to the same amount of money based on its origin or intended purpose
		Narrative bias	Tendency to irrationally overweight stories versus objective facts
		Overconfidence	Overestimating one's own skill and accuracy
		Hindsight bias	False belief that they correctly predicted a past event
		Information bias	False belief that more information will improve decision-making
		Status quo bias	Resistance to new ideas, new research

This information is issued by SEI Investments (Europe) Limited ("SIEL") 1st Floor, Alphabeta, 14- 18 Finsbury Square, London EC2A 1BR, United Kingdom. SIEL is authorised and regulated by the Financial Conduct Authority (FRN 191713).